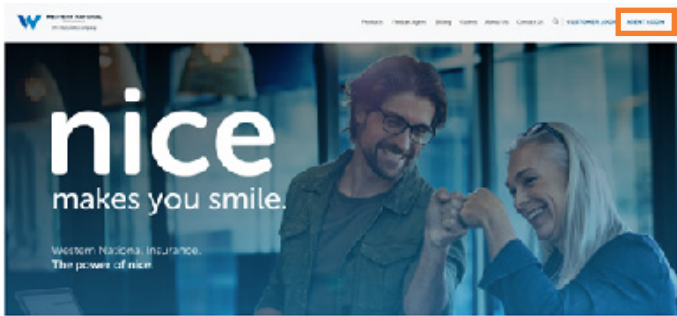
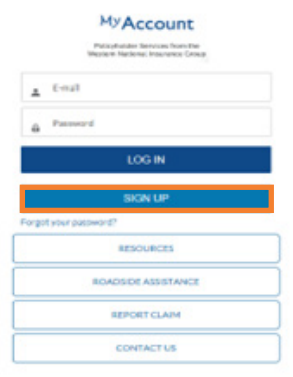




*MyAccount* is our easy-to-use online bill payment and policy viewing tool designed to save you time, money, and the clutter of paper statements. Sign up or log in to take advantage of this fast and free payment option today.

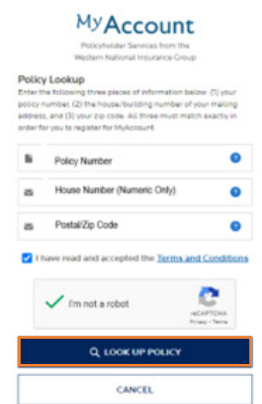


1. To access *MyAccount*, visit our website at [www.wnins.com](http://www.wnins.com), or [www.umialik.com](http://www.umialik.com) for Umialik customers, and click on **“Customer Login”** in the upper right-hand corner.



2. To create a new customer account, click **“Sign Up”**. If you are already registered for *MyAccount*, enter your email address and password and click **“Log In”**.

When creating a new account, you will be asked to identify the policy you want connected to your *MyAccount* registration. To identify a policy, you must enter your **policy number, your house number** (numeric only), and your **postal/zip code** in the designated fields. When creating a new account, you will be asked to identify the policy you want connected to your *MyAccount* registration. To identify a policy, you must enter your policy number, your house number (numeric only), and your postal/zip code in the designated fields.

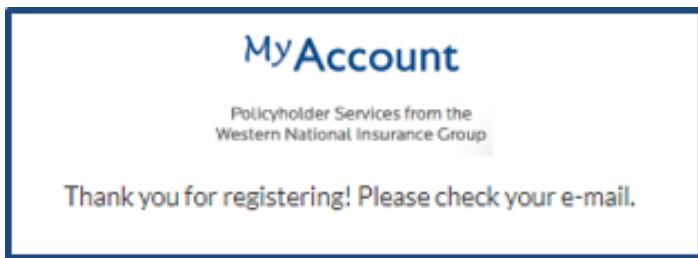


3. If you do not know your policy number, you can look it up by clicking **“Look Up Policy”**.

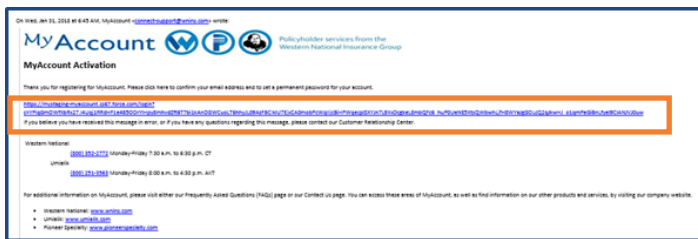
The screenshot shows the 'MyAccount' registration page. At the top, it says 'MyAccount Policyholder Services from the Western National Insurance Group'. Below that is a 'New User Registration' section with the text: 'Thank you for your information, we have located your Account! Please continue the registration process by completing the following sections.' The form includes several input fields: a name field with 'John' and a dropdown arrow, a last name field with 'Smith' and a dropdown arrow, an 'Email (Required)' field, an 'Account #' field with '258833', and a 'Nickname for Account (Optional)' field. At the bottom, there are two buttons: a blue 'REGISTER' button and a white 'CANCEL' button.

4. After your account has been located, you will be asked to enter your email address in the designated field. If you have multiple accounts, you can create a nickname for each so that you can easily differentiate the accounts.

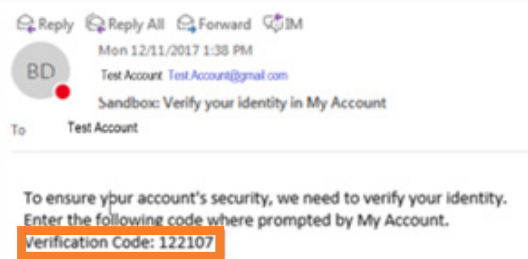
You can now register for *MyAccount* by clicking “**Register**”.



5. Upon successful registration, will receive the following message within *MyAccount* asking you to check your email to complete the registration process.



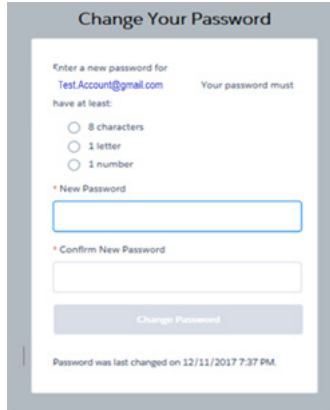
6. At this point, you will have received the following email welcoming you to *MyAccount* and providing you with a link to complete the *MyAccount* registration process.



7. Click the link in the registration email to open a new verification screen. This will also trigger an email to be sent to containing a verification code.

Once you receive that email, enter the code provided in the designated field of the verification screen and click “**Next**”.

The screenshot shows a verification screen with the text 'myaccount.test @wnins.com wnins Log Out'. Below that is a 'Verification Code' label followed by an empty input field. At the bottom right, there is a blue 'Next' button.



The screenshot shows a web form titled "Change Your Password". At the top, it says "Enter a new password for Test.Account@gmail.com". Below this, it states "Your password must have at least:" followed by three radio button options: "8 characters", "1 letter", and "1 number". There are two input fields: "New Password" and "Confirm New Password". A "Change Password" button is located below the second input field. At the bottom of the form, a message reads "Password was last changed on 12/11/2017 7:37 PM."

8. On the next screen, you will be asked to change your password. Please note that passwords must be at least eight characters long and must include at least one letter and one number.