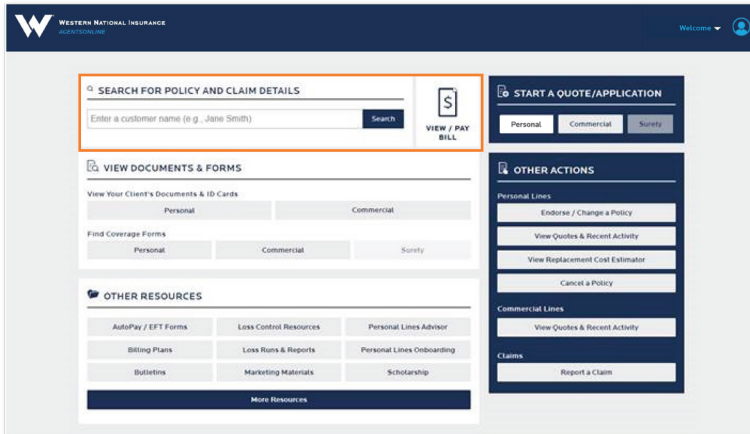
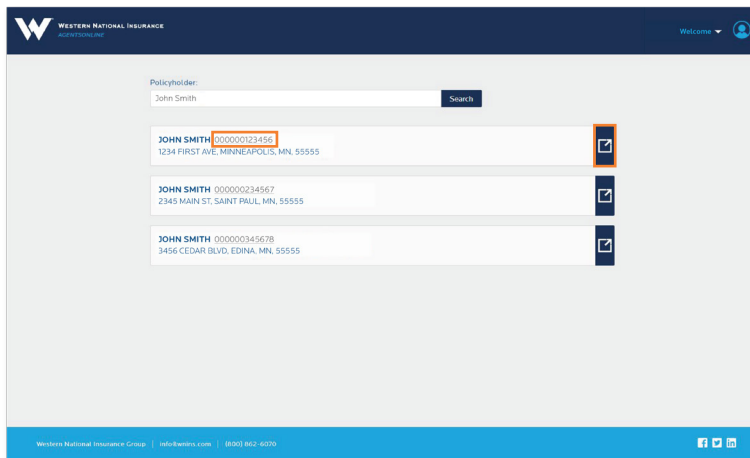


AgentsOnline now has a streamlined search bar for accessing your customers' Policy and Claims details. This new feature lets you search for Policy and Claims information for both personal and commercial lines using a single search bar located on the AgentsOnline homepage. This results in fewer clicks and faster-loading search results, saving you time when accessing your customers' Western National data.

Policy & Claims Search

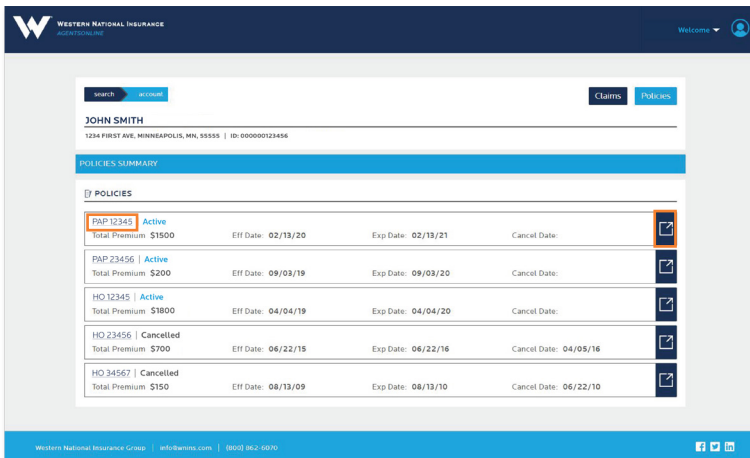


To view **Policy or Claims** details for your customer, type the customer's name into the search bar and click the blue "Search" button.



Your search will return matching results.

Select the customer whose details you want to view by clicking on either their **ID number** or the **dark blue button** on the right side of that customer's result.



To access Policy details, select the Policy you want to view by clicking either the **Policy number** or the **dark blue button** on the right side of that specific policy listing.

You can now view **all details** for that policy on the Policy Details screen.

To access **Claims details**, select the “Claims” button located towards the upper right of the page.

WESTERN NATIONAL INSURANCE
AgentsOnline

Welcome

search account policies **claims** **claims** **policies**

JOHN SMITH
1234 FIRST AVE, MINNEAPOLIS, MN, 55555 | ID: 00000123456

POLICY DETAIL

PAP 12345 | Personal Auto | **Active**

Eff. Date: 02/13/20 | Exp. Date: 02/13/21 | Insured By: Western National Mutual Insurance Group | Agency: 123

VEHICLES

1 - 2014 HOND CR-V | Vin: 1ABCD2E34F5G67890 | Related Driver: JOHN SMITH
Premium: \$800.00 | Use: Work Less Than 15 Miles | Garaging Address: Primary Residence | Coverage | Discounts

2 - 2016 HOND ODYSSEY | Vin: 2ABCD3E45F6G78900 | Related Driver: JESSICA SMITH
Premium: \$950.00 | Use: Work Less Than 15 Miles | Garaging Address: Primary Residence | Coverage | Discounts

DRIVER

JOHN SMITH | Age: 45 | PRIMARY | Discounts

JESSICA SMITH | Age: 42 | PRIMARY | Discounts

ADDITIONAL INTERESTS

CREDIT UNION | L
Address: 1234 CEDAR AVE, EDINA, MN, 55555 | Unit: | Vin:

TRANSACTIONS, COMMISSIONS, & REDOWNLOAD

Redownload Selected Items | Select All

<input type="checkbox"/>	Endorsement Transaction Date: 09/11/19 Effective Date: 09/10/19	Total: \$80.00	Commission: 15.0%
<input type="checkbox"/>	Renewal Transaction Date: 02/13/19 Effective Date: 02/13/19	Total: \$1,500.00	Commission: 15.0%
<input type="checkbox"/>	Renewal Transaction Date: 02/13/18 Effective Date: 02/13/18	Total: \$1,500.00	Commission: 15.0%
<input type="checkbox"/>	Endorsement Transaction Date: 07/14/17 Effective Date: 07/14/17	Total: \$150.00	Commission: 15.0%

You can then select a Claim you want to view by clicking either the **Claim number** or the **dark blue button** on the right side of that specific claim listing.

WESTERN NATIONAL INSURANCE
AgentsOnline

Welcome

search account **claims** **claims** **policies**

JOHN SMITH
1234 FIRST AVE, MINNEAPOLIS, MN, 55555 | ID: 00000123456

CLAIMS SUMMARY

CLAIMS

01/20/14	Class Only	Closed	Claim #: 0123456789	Policy #: PAP 12345	
08/15/06	Collision	Closed	Claim #: 0234567890	Policy #: PAP 12345	

Western National Insurance Group | info@wni.com | (800) 862-6070

You can now view **all details** for that claim on the Claim Details screen.

WESTERN NATIONAL INSURANCE
AgentsOnline

Welcome

search account **claims** **claims** **policies**

JOHN SMITH
1234 FIRST AVE, MINNEAPOLIS, MN, 55555 | ID: 00000123456

CLAIM DETAIL

Claim #: **0123456789** | **CLOSED**

Date of Loss: 01/20/14 | Agency: 123
Policy #: PAP 12345 | Adjuster: Class Adjuster
Client ID / Group #: 00000123456 | Adjuster Phone: 5551234567
Driver Names: | Adjuster Email: pc.claims@wni.com

NOTES

FINANCIAL SUMMARY

Claims Totals			
OS Reserve: \$0.00	Paid Loss: \$500.00	Recovery: \$0.00	Incurred: \$500.00
2014 HOND CR-V (567890)			
OS Reserve: \$0.00	Paid Loss: \$500.00	Recovery: \$0.00	Incurred: \$500.00

Details